

2-4 Links Road, Prestwick, Ayrshire KA9 1QH Golf Reservations: +44(0)1292 477404 E-mail: <u>bookings@prestwickgc.co.uk</u> Website:<u>www.prestwickgc.co.uk</u>

Visitor Booking Terms & Conditions - 2024

Green Fees

April & October 2024	Weekday £220/round
	Sunday £275/round
May – September 2024	Weekday £270/round; £350/day
	Sunday £300/round; £385/day
November 2023*	Weekday £140/round;
- March 2024*	Sunday (am only) £160/round

* Winter rules require players to move the ball to the side of the fairway or play from mats.

During April to October we offer an additional round on the day of play for £80 (£85 on Sundays) or within 7 days of the original day of play for £95 subject to availability of tee times.

During April to October on Wednesday and Friday mornings between 8am and 9am we offer the Prestwick Experience which comprises 18 holes of golf followed by a 3 course lunch in the Dining Room. The cost is £315. Please note the dress requirement for the Dining Room.

Visitor times

Times are generally available for visitors on weekday mornings and afternoons. Limited times are also available on Sundays and Bank Holidays. **We do not offer visitor times on Saturdays.**

Booking

Booking enquiries can be made to Golf Reservations by post, telephone or e-mail using the details above. Internet bookings can also be made through our website at www.prestwickgc.co.uk.

Full payment is required to secure the booking. A provisional enquiry will be held for 14 days after which the tee time will be released unless full payment has been made.

Our policy is to join smaller parties to make up a 4 ball.

Alteration of booking

Subject to availability, tee times can be moved to an alternative date within the same calendar year of the original booking. Should the Green Fee increase the difference will be charged.

Speed of play

Speed of play will be monitored by our Course Ranger and players are asked to keep up with the match in front. The Prestwick links can provide a stiff challenge for the less experienced golfer so please bear this in mind when making bookings. Whilst we would prefer all golfers to have a recognised golf handicap, any regular golfers who are aware of etiquette and able to get round the course in good time will be welcomed.

At the Starter's discretion, and on production of an appropriate handicap certificate, play from the medal tees may be permitted to Category 1 golfers (handicap 5 or less).

Method of payment

We accept credit card, sterling cheque or BACS payments. We do not accept Diners Club. Payment by American Express is not available online but can be made by calling Golf Reservations.

Payment by BACS or bank/wire transfer should be to Prestwick Golf Club General Account Sort Code: 82-67-20 Account: 20460009 IBAN: GB51CLYD82672020460009 BIC: CLYDGB21720

Please show your booking reference and name in the payment reference.

Cancellations

Cancellations will be refunded as follows:

- more than 60 days prior to the date of play 90% refund
- between 30 and 60 days 50% refund
- less than 30 days no refund

We regret that we cannot offer refunds due to delayed/cancelled flights or travel plans, personal injury or illness. We strongly recommend that you have travel insurance to cover this eventuality.

Covid 19 cancellations

Where the course is closed due to government restrictions during the Covid-19 pandemic there will be the option of a full refund or moving the booking to later in that or the next calendar year. The original Green Fee rate will be honoured under this circumstance.

Where a reservation is cancelled because of travel restrictions there will be the option of moving the booking to later in that or the next calendar year. The original Green Fee rate will be honoured under this circumstance. A refund will only be offered in exceptional circumstances and each request for a refund will be considered on a case-by-case basis.

Caddies

We strongly believe that golfers will enjoy their visit to Prestwick more by engaging the services of one of our caddies. Alternatively, a forecaddie will assist all players in the group with line of play, clubbing etc but does not carry a player's clubs. Requests should be made at least one week prior to play. Caddies cannot be guaranteed but every effort is made to satisfy all requests.

Caddie£65_plus discretionary gratuityForecaddie£90 plus discretionary gratuity

The fee should be paid directly to the caddie on the day.

Caddies requested but not required on the day will incur the full caddie fee.

We are aware of some organisations not associated with or endorsed by Prestwick Golf Club offering caddie services to visiting golfers. We have no control over the standard of caddies they offer and accordingly they will not be allowed to caddie at the Club.

In order to maintain the highest possible level of service to our visitors, only caddies who are trained and authorised by Prestwick Golf Club are permitted to caddie for payment at the Club. All caddie bookings should be made through Prestwick Golf Club.

Buggy Hire

The terrain of the course does not lend itself easily to large electric carts. There are two 2-seat electric carts available for hire from the Pro Shop for visitors with a medical condition at a cost of £30. For health and safety reasons, visitors taking the cart are required to take a caddie to drive them round the course – cost as above. Golfers requiring a cart must produce a medical certificate.

Club & Trolley Hire

Pull trolleys are available for hire on the day at a cost of ± 10 . Electric trolleys ± 25 per round (half price for second round same day) – prior booking necessary.

Ladies and gents 2024 Taylor Made right handed and left handed sets of clubs available for hire at a cost of ± 60 per set from Pro Shop - prior booking necessary. Three premium Taylor Made TPS golf balls included.

Shipping Golf Clubs

Unfortunately, due to changes in our Clubhouse we no longer have storage space for visitors golf clubs to be shipped in advance or retained for subsequent collection. Prestwick Golf Club does not accept any responsibility for loss or damage to golf equipment left at the Clubhouse.

<u>Arrival</u>

As the Clubhouse is often very busy, visitors are requested not to arrive more than **1 hour before their** reserved tee time.

Clubhouse

Summer months (April to October)

The Clubhouse will open at 7.15am and close at approximately 8.30pm (depending on play on the course) (October closing 6.30pm).

Full lunch is available in Dining Room on Wednesdays and Fridays 12.30 – 2.30pm. (Gentlemen - jacket, collar & tie. Ladies - smart casual –but not golfing attire. Golf shoes or trainers are not permitted in the Dining Room or Members' bar). Prior booking is necessary.

An extensive range of snacks and meals is available in the Cardinal Restaurant on Sundays to Fridays between 9.00am and 5.00pm. Golf attire may be worn in the Cardinal Restaurant.

Winter months (November to March)

The Clubhouse will open at 7.15am and close at 5pm (6.30pm in March).

The Dining Room is closed and Cardinal Restaurant is open on Tuesday to Friday, Sunday between 10.00am and 2.30pm. There are no bar or catering facilities available on Mondays during the winter months.

The cost of lunch is not included in green fees apart from the Prestwick Experience.

Dress Code

All visitors are expected to arrive in suitable golfing attire. Main Dining Room and Members' bar require smart dress equivalent jacket, collar and tie. **Golf shoes or trainers are not permitted in the Dining Room or Members' bar.** Smart casual wear is acceptable in Cardinal Restaurant and Lounge. Golf caps and metal spikes should not be worn in the Clubhouse. Denim jeans, trainers, shorts (unless tailored) and round neck T-shirts are not acceptable on the course or in the Clubhouse.

Mobile Phones

Talking on mobile phones is restricted to the telephone booth or locker rooms.

WiFi access is available in the Cardinal Lounge in the Clubhouse.

Accommodation

There are no residential facilities at the Club although the area is well served with hotels and B&Bs. Contact details are available on the Club website.

Electric Vehicle Charging

The Club has two electric vehicle charging points available for use by visiting golfers. Login and payment details are available on the charging points.